

# NCTPA TAXI SCRIP PROGRAM



The NCTPA Taxi program is a valuable taxpayer funded component of our agency's transportation services. Napa and Yountville residents that meet the program eligibility criteria may use taxicabs to travel anywhere within and between the City of Napa and Town of Yountville. For eligible senior citizens and persons with disabilities, the Taxi Scrip program provides mobility critical to independent living.

NCTPA uses public transit tax dollars to subsidize taxi rides for eligible participants **up to** 50% of the actual cost of each trip (**restrictions apply**) and it is paramount that the agency maintains the highest standards of fiscal accountability. In addition, as a public agency, we must treat all enrollees in the program equally. Consequently, all potential users of the program must complete an application form, and if qualified, must agree to abide by all of the rules of the program.

To be eligible an individual must be a senior age 65 or older, ADA certified or disabled of any age. Seniors are required to provide proof of age, such as a copy of a California driver's license, California Identification Card or Medicare Card. Already ADA certified individuals must include a copy of their VINE Go ADA ID Card. Individuals seeking enrollment who have not sought ADA eligibility may still apply for the Taxi Scrip program by completing Part III of the Taxi Scrip Application evidencing their disability, signed by a California licensed medical professional. Additional eligibility information is provided in detail later in this packet.

Once enrolled, you will be provided with a Taxi Program ID card which you must present to the cab driver, along with another photo ID, every time you use a taxi and want to pay by scrip. Only enrolled clients of the program may use Taxi Scrip and you may not give your Taxi Scrip to anyone else to use.

Taxi Scrip Program participants may purchase **a maximum of three books of scrip monthly** at \$10 per book. The actual scrip ticket book value is \$20. Each book of scrip includes 20 tickets, at a \$1 value per ticket. Use scrip to pay the exact meter fare when using a taxicab. Scrip may only be used to **pay the exact fare** and **no change is given**. You may **not** use scrip to pay and have a cab sit and wait for you with the meter running. Do not use scrip to tip the driver. In addition, you may only use scrip to pay for the first \$12 of any trip. **If the trip costs more than \$12, you will need to pay the amount above \$12 directly to the driver in cash or by credit card.**

Taxi Scrip expires every three years. Scrip is non-refundable and non-exchangeable, and you may not use scrip that has expired. Do not buy more scrip than you can use prior to the expiration date.

We also invite you to consider using the VINE public transit system. All buses have lifts and feature a "kneeling" ability that lowers the entry door to curb level. The VINE fare is \$.75 for seniors and disabled and discount passes are available.

If you are hesitant about riding on the VINE, Transit Ambassadors are available to work with you, one-on-one, to learn the routing, locate bus stops, read a schedule and much more. And it's *free of charge*. Contact NCTPA at 259-8631 for information about this program.

For additional information call 707-251-2800 or 1-800-696-6443

# NCTPA TAXI SCRIP PROGRAM



## SUMMARY OF KEY PROGRAM RULES

- All Taxi Scrip users must be enrolled in the NCTPA Taxi Program.
- You may not give your Taxi Scrip to anyone else to use.
- Taxi Scrip expires. Check the expiration date on your Taxi Scrip because you may not return or exchange expired Scrip.
- Three books of Taxi Scrip per month, per client, maximum.
- The service area is between the northernmost Yountville Town limit and the southernmost city limit in the City of Napa.
- All users must show their Taxi Program ID, along with another Picture ID, to the cab driver every time they wish to pay with Taxi Scrip.
- No tipping with Taxi Scrip.
- Taxis are permitted to wait a maximum of 5 minutes per trip. You may not use Taxi Scrip to have a cab sit with the meter running and wait for you.
- You may only use Taxi Scrip to pay the exact amount shown on the meter.
- No use of Taxi Scrip over \$12 per trip. You may pay the balance due of trips over \$12 by cash or credit card directly to the taxi driver.
- No change is given for rides paid with Taxi Scrip.
- No refunds or exchanges of Taxi Scrip are permitted.

# NCTPA TAXI SCRIP PROGRAM



## APPLICATION FORM

### Part I      **Basic Information**

Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone \_\_\_\_\_      Date of Birth \_\_\_\_\_

- I am age 65 or older (*provide proof of age*), **or**
- I am ADA certified by VINE GO: ADA # \_\_\_\_\_  
(*provide a photocopy of your ADA card*); **or**
- I am not ADA certified but I have a disability (as defined in the attached 'Disabled Eligibility Guide'). If applying under this category **Part III** of this application **must** be completed by a licensed California medical professional.

Napa has an extensive public bus system and a travel training program to help people learn how to ride the bus. Please explain why you are unable to use the regular bus:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I am applying for the NCTPA Taxi Scrip program and have reviewed and agree to abide by all program rules:

Signature \_\_\_\_\_      Date \_\_\_\_\_

**Return this form to: VINE Transit Center, 1151 Pearl Street, Napa, CA 94559  
For additional information call: 251-2800 or 1-800-696-6443**

# NCTPA TAXI SCRIP PROGRAM



## APPLICATION FORM

### **Part II Authorized Buyer Information**

If you want someone to purchase the Taxi Scrip for you, complete the information below. If not, skip this section.

The individual(s) listed below have agreed to become an Authorized Buyer and acknowledge that they will show a photo ID when making a Taxi Scrip or Bus Pass purchase on my behalf. Failure to offer their photo ID may possibly revoke their authorization status. NCTPA is not responsible should the Authorized Buyer fail to deliver the purchased item(s) to you. You and your Authorized Buyers must provide a California Driver's License or California ID Card number and a local telephone number on personal checks when purchasing by US Mail or in person at the VINE Transit Center.

**Name of Authorized Buyer (1)** \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone \_\_\_\_\_

**Name of Authorized Buyer (2)** \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone \_\_\_\_\_

I hereby authorize the following individual(s) to purchase my Taxi Scrip or Bus Pass for me when I am unable to purchase these items myself. I understand that only the name(s) shown above may purchase Taxi Scrip or a Bus Pass on my behalf. I further understand that this form must be renewed every two years. If changes occur before my renewal is due, I am responsible to update my Taxi Scrip Program Authorization Form.

Signature \_\_\_\_\_ Date \_\_\_\_\_

# NCTPA TAXI SCRIP PROGRAM



## APPLICATION FORM

### **Part III** For non-ADA certified individuals applying as having a disability

*(To be completed by a licensed medical professional in the State of California)*

After reviewing the attached Disabled Eligibility Guide, the person named herein meets one or more of the eligibility criteria as set forth in Section number(s) \_\_\_\_\_ found in the Disabled Eligibility Guide and the condition is: permanent / temporary (circle one).

If temporary, provide length of time \_\_\_\_\_.

---

*Print or Type the name of Certifying Person*

---

*Signature of Certifying Person*

---

*Medical License Number*

---

*Address*

---

*City, State, Zip*

---

*Phone*

# NCTPA TAXI SCRIP PROGRAM



## TAXI SCRIP PROGRAM: Disabled Eligibility Guide

Taxi Scrip Program discount fares are available to persons with disabilities who are certified by a licensed medical professional (California) as meeting definitions described in this guide. Follow the procedures below:

- Determine if the disability is permanent or temporary.
- For a temporary disability, provide duration. (*Example: 5 weeks, 3 months, etc.*)
- Complete in full Part III of the Taxi Scrip Program Application.
- Return the Taxi Scrip Program Application to: VINE Transit Center, Attn: Taxi Scrip Program, 1151 Pearl Street, Napa, CA 94559.

### Section 1 Mobility Aids

Impairments that causes an individual to use a mobility aid, with the exception of a 3 or 4 wheel scooter. Wheelchair users must be transferable.

### Section 2 Musculo-skeleta

Musculo-skeleta impairment such as muscular dystrophy, osteogenesis imperfecta or rheumatism restrictions; such as therapeutic Grade III, functional Class III or anatomical State III.

### Section 3 Amputation

Amputation disability or anatomical deformity of: (1) both hands; or (2) one hand and one foot; or amputation of lower extremity at or above the tarsal region of one or both legs. (*Loss of major function due to degenerative changes associated with vascular or neurological deficits; traumatic loss of muscle mass or tendons and X-Ray evidence of body or fibrous ankylosis at an unfavorable angle, joint subluxation or instability*).

### Section 4 Stroke

Cerebrovascular accident with one of the following: (1) Pseudobular Palsy; or (2) functional motor deficit in any of two extremities; or (3) Ataxia affecting two extremities substantiated by appropriate cerebellar signs or proprioceptive loss.

### Section 5 Pulmonary

Respiratory impairments of Class 3 or greater.

### Section 6 Cardiac

Cardiovascular impairments of functional Class III, IV or therapeutic Class C, D or E.

### Section 7 Dialysis

Individuals whose disability requires the use a kidney dialysis machine.

### Section 8 Vision

Individuals whose vision in the better eye, after best correction, is 20/200 or less; or those individuals whose visual field is contracted (commonly known as tunnel vision).

# NCTPA TAXI SCRIP PROGRAM



*Disabled Eligibility Guide, continued....*

## Section 9 Hearing

Deafness or hearing incapacity that makes an individual unable to communicate or hear warning signals (*hearing loss is 70 dba or greater in the 500, 1000, 2000 Hz. ranges*).

## Section 10 Incoordination

Individuals suffering faulty coordination of palsy from brain, spinal or peripheral nerve injury; and any person with a functional nerve injury; and any person with a functional motor deficit in any two limbs; or who suffers manifestations that significantly reduce mobility, coordination and perceptiveness not accounted for in previous categories.

## Section 11 Developmental Disability

Refers to subaverage general intellectual functioning which originates during the developmental period and is associated with impairment in adaptive behavior.

## Section 12 Cerebral Palsy

A disorder dating from birth or early infancy, nonprogressive, although if not treated there is marked regression in functioning characterized by examples of aberrations of motor functions and often other manifestations of organic brain damage such as sensory disorders, seizures, mental retardation, learning difficulty and behavioral disorders.

## Section 13 Epilepsy/Convulsive Disorder

A disorder involving impairment of consciousness, characterized by major motor seizures substantiated by EEG, occurring more frequently than once a month in spite of prescribed treatment.

## Section 14 Infantile Autism

A syndrome described as consisting of withdrawal, very inadequate social relationships, language disturbance and monotonously repetitive motor behavior.

## Section 15 Neurological Disabilities

A syndrome characterized by learning, perpetual and/or behavioral disorders of an individual who's IQ is not less than two standard deviations below the norm. These characteristics exist as a result of brain dysfunctions, neurological disorder, or any damage to the central nervous system, whether due to genetic, hereditary, accident or illness factors. Includes persons with severe gait problems who are restricted in mobility.

## Section 16 Mental Disorders

Mental impairment substantially limiting one or more of major life activities.

## Section 17 Chronic Progressive Debilitating Disorders

## Section 18 DMV Handicap Placard

Individuals possessing a DMV Handicap placard ID card are eligible. A photocopy of their DMV placard is required.